

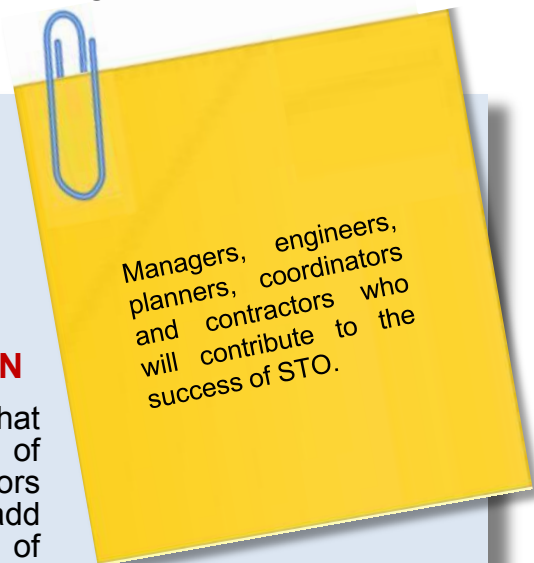


STO EXCELLENCE MASTERCLASS

BENEFITS

- Clear goals and deliverables
- Capture relevant data for decision making
- Maximize time and cost performance
- Enhanced team collaboration to minimize conflict and miscommunication
- Smooth and on-time start-ups

Optimize Shutdowns, Turnarounds and Outages (STO) to deliver tangible results



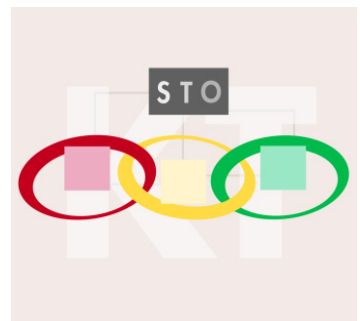
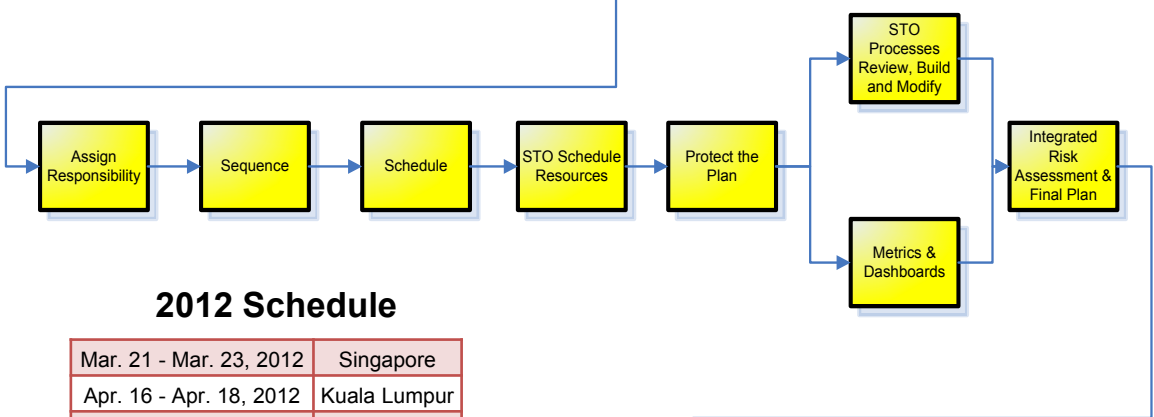
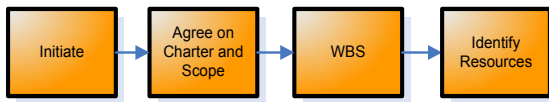
WORKSHOP DESCRIPTION

STO are costly events that consume vast quantities of resources. Use of contractors and other special resources add complexity to the coordination of activities.

KT uses a systematic process to initiate, plan and execute the entire event up to the restart of operations. By adopting a proactive approach towards risk management and process review, delays and reworks are minimized to enhance the chances of success. The use of visible indicators enables quick and effective fact-based decision making that is critical in the fast paced environment of a STO.

WHAT YOU WILL LEARN

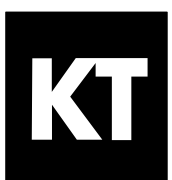
- Elements of STO Optimization Process
- The differences between a STO and a project
- How to use a common language for STO
- Increase the ability to collaborate with cross functional teams
- Refine STO technical and people skills
- Apply STO Optimization Process to your organization
- Understand the factors that influence success



2012 Schedule

Mar. 21 - Mar. 23, 2012	Singapore
Apr. 16 - Apr. 18, 2012	Kuala Lumpur
Oct. 03 - Oct. 05, 2012	Singapore
Nov. 05 - Nov. 07, 2012	Kuala Lumpur

Workshop Hours are 9:00 am to 5:30 pm
Dress code is business casual



SG +65 6256 6492

kt-singapore@kepner-tregoe.com

CN +86 138 2617 4428

kt-hongkong@kepner-tregoe.com

MY +60 3 7660 9128

kt-malaysia@kepner-tregoe.com

HK +852 6955 8580

kt-hongkong@kepner-tregoe.com

TH +66 2 274 0646

kt-thailand@kepner-tregoe.com

TW 0080 165 1893

kt-taiwan@kepner-tregoe.com