



Problem Solving and Decision Making

Develop your next generation of leaders

Audience: Managers, executives, and employees at any level who are required to solve problems, make decisions, and implement plans will benefit from this workshop. Broaden your critical thinking capabilities and improve your performance by becoming an issue resolution leader.

Duration: 3 Days

Credits: 21 PDU's

Course Description

This classic workshop has received an exciting upgrade! The workshop helps you learn and apply KT **Clear Thinking** techniques that improve your ability to cut through the clutter, resolve critical issues, and act decisively. You will have the opportunity to use new skills in realistic case studies and address work-related issues. You will learn to maximize the critical thinking skills essential for effective, efficient collaboration across teams, functions, and geographies.

Skills Developed

- Find the cause of challenging problems using a fact-driven approach
- Identify and plan for the resolution of high-priority issues
- Make complex decisions aligned with strategic and operational priorities
- Understand and manage risks proactively when executing projects and initiatives
- Promote and maximize the benefits of future opportunities

Extend Your Knowledge and Results with Post-Workshop Support

PSDM Library & Tablet App

- KT tablet app complimentary download
- View videos, tips and tricks
- Download a free copy of the best selling e-book, The New Rational Manager
- Access and download PSDM Excel worksheet copies
- References to electronic copies of the process cards



Blended e-Learning options available for certain locations.

Contact us for more info

Results Delivered

- UBE (Thailand) Group's timely use of KT processes in a Pure Lactam Condensation Tube (1330 E7-2) chemical leakage situation enabled the plant to achieve cost savings of around US \$100,000.
- Mead Johnson China's reduction of Full Lab Claim inspection duration to 10 days resulted in direct and indirect savings in excess of US\$12 million
- A computer chip manufacturer solved a long-standing defect problem, saving \$2.8 million annually
- A food products manufacturer saved \$1.03 million by improving planning and decision-making by work teams

Click here to **register** for a **workshop** today!

"I have been applying KT PSDM/Rational Thinking Process for almost a decade and it has contributed daily to my work efficiency and effectiveness. It is a powerful management tool which improved my professional performance significantly."

Alice Chou
HR Director
Pacific Rim & HK/Taiwan
Bristol-Myers Squibb



Workshop Schedule 2015

STRATEGIC THINKING

Strategic Thinking & Execution

Mar. 24 - Mar. 25, 2015	Taipei
Apr. 1 - Apr. 2, 2015	Kuala Lumpur
May. 7 - May. 8, 2015	Singapore
Aug. 4 - Aug. 5, 2015	Hsinchu
Sep. 21 - Sep. 22, 2015	Singapore
Oct. 6 - Oct. 7, 2015	Kuala Lumpur

CRITICAL THINKING

Problem Solving & Decision Making

Jan. 20 - Jan. 22, 2015	Kuala Lumpur
Jan. 27 - Jan. 29, 2015	Guangzhou
Feb. 4 - Feb. 6, 2015	Singapore
Mar. 3 - Mar. 5, 2015	Kuala Lumpur
Mar. 10 - Mar. 12, 2015	Shanghai
Mar. 10 - Mar. 12, 2015	Penang
Mar. 25 - Mar. 27, 2015	Bangkok
Apr. 8 - Apr. 10, 2015	Singapore
May. 12 - May. 14, 2015	Shanghai
May. 12 - May. 14, 2015	Taipei
May. 26 - May. 28, 2015	Kuala Lumpur
Jun. 3 - Jun. 5, 2015	Singapore
Jul. 14 - Jul. 16, 2015	Kaohsiung
Jul. 28 - Jul. 30, 2015	Kuala Lumpur
Jul. 28 - Jul. 30, 2015	Chengdu
Aug. 4 - Aug. 6, 2015	Hong Kong
Aug. 12 - Aug. 14, 2015	Singapore
Aug. 18 - Aug. 20, 2015	Johor Bahru
Sep. 8 - Sep. 10, 2015	Kuala Lumpur
Sep. 23 - Sep. 25, 2015	Bangkok
Oct. 14 - Oct. 16, 2015	Singapore
Nov. 3 - Nov. 5, 2015	Kuala Lumpur
Nov. 25 - Nov. 27, 2015	Hsinchu
Dec. 1 - Dec. 3, 2015	Penang
Dec. 1 - Dec. 3, 2015	Beijing

Problem Solving & Decision Making 2 day Blended e-Learning Option Contact KT for more info

Mar. 9 - Mar. 10, 2015	Kuala Lumpur
Jul. 9 - Jul. 10, 2015	Singapore
Oct. 1 - Oct. 2, 2015	Kuala Lumpur
Dec. 1 - Dec. 2, 2015	Singapore

PROJECT MANAGEMENT

Project Management

Feb. 10 - Feb. 12, 2015	Kuala Lumpur
Mar. 10 - Mar. 12, 2015	Hsinchu
Mar. 17 - Mar. 19, 2015	Guangzhou
Mar. 25 - Mar. 27, 2015	Singapore
Apr. 7 - Apr. 9, 2015	Kuala Lumpur
Apr. 21 - Apr. 23, 2015	Hong Kong
May. 20 - May. 22, 2015	Singapore
Jun. 9 - Jun. 11, 2015	Johor Bahru
Jun. 24 - Jun. 26, 2015	Bangkok
Jul. 7 - Jul. 9, 2015	Taipei
Aug. 4 - Aug. 6, 2015	Kuala Lumpur
Aug. 18 - Aug. 20, 2015	Chengdu
Sep. 2 - Sep. 4, 2015	Singapore
Sep. 8 - Sep. 10, 2015	Shanghai
Oct. 20 - Oct. 22, 2015	Kuala Lumpur
Nov. 3 - Nov. 5, 2015	Penang
Nov. 3 - Nov. 5, 2015	Beijing
Nov. 11 - Nov. 13, 2015	Singapore
Dec. 8 - Dec. 10, 2015	Kaohsiung

STO Excellence

Apr. 14 - Apr. 16, 2015	Kuala Lumpur
Aug. 26 - Aug. 28, 2015	Singapore

Managing People in Projects

Apr. 29 - Apr. 30, 2015	Singapore
May. 18 - May. 19, 2015	Kuala Lumpur
Sep. 28 - Sep. 29, 2015	Singapore
Nov. 11 - Nov. 12, 2015	Kuala Lumpur

PROCESS MASTERY

PSDM LDI

Mar. 16 - Mar. 27, 2015	Kuala Lumpur
Jun. 15 - Jun. 26, 2015	Singapore
Oct. 19 - Oct. 30, 2015	Kuala Lumpur
Dec. 7 - Dec. 18, 2015	Singapore

PM LDI

Apr. 13 - Apr. 24, 2015	Singapore
Jun. 15 - Jun. 26, 2015	Kuala Lumpur
Sep. 7 - Sep. 18, 2015	Singapore
Nov. 16 - Nov. 27, 2015	Kuala Lumpur

For further information visit us at www.kepner-tregoe.com

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Clear Thinking for a Complex World



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