



RAPID RESULTS
LASTING VALUE

eThink™ Version 2.0

VERSION V2.0 MS SQL SERVER 2000/2005 WORKGROUP AND ENTERPRISE CHANGES

This is the second release of eThink for MS SQL Server 2000/2005 and is based upon a conversion from eThink V1.3.2 for MS SQL Server 2000. Enhancements incorporate in this release are a direct result of user feedback.

VERSION V2.0 DESKTOP CHANGES

This is the eleventh release of eThink Desktop and is based upon a conversion from eThink V1.3.2. Enhancements incorporate in this release are a direct result of user feedback.

eThink CLIENT CHANGES FROM V1.3.2 TO V2.0

Module	Changes	Applies To		
		Enterprise	Workgroups	Desktop
Ad-hoc Actions	Renamed Actions button to accurately reflect functionality.	X	X	X
Assign Roles and Expertise	<p>For Enterprise and Workgroup versions, via the Administrator's Tool an organization can optionally pre-define common roles and expertise of team members. User may select from the drop-down lists or assign their own.</p> <p>For the desktop version, via User Preferences a user can optionally pre-define common roles and expertise of team members to be selected from the drop-down lists.</p>	X	X	X



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Module	Changes	Applies To		
		Enterprise	Workgroups	Desktop
Attachments	To resolve memory errors opening large attachments, we've added the ability to save attachments to a local or network drive. Attachments can be viewed and edited through the appropriate applications provided the user has access to the application.	X	X	X
Button Placement	Moved main button functionality to the top of the screen.	X	X	X
Custom Process Fields	New functionality allowing organizations to pre-define custom fields for <u>each process type</u> . Fields labels are defined within the Administrator's Tool and values assigned within the eThink client for each process record.	X		
Decision Analysis	Added the ability to select multiple best choices. The Assess Alternatives screen may be dismissed without Assessing additional alternatives.	X	X	X
Email	Added support for secure SMTP email servers.	X	X	X



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Module	Changes	Applies To		
		Enterprise	Workgroups	Desktop
Export to Excel®	New feature added allowing users to export eThink records into Microsoft Excel® templates based upon process type. This feature is in addition to the capability to export report formats into Excel®.	X	X	X
Finalize	When finalizing a record, eThink now checks to make sure there are no open action items (canceled items are ok). Users are alerted if there are open action items and given the opportunity to abort the finalization process.	X	X	X
Initiate Screen	Added ability to specify folder for storing process record. Folders are predefined in the Administrator's Tool for Enterprise and Workgroups and in User Preferences for Desktop.	X	X	X – excluding custom process fields
Installation	Updated versions of dll's. New and updated reports, Excel® and Powerpoint® templates. Maxfile Handles in BDE increased to 256 Paradox User file path change to the same name as the application XP taskbar and screen views resolved.	X	X	X



Module	Changes	Applies To		
		Enterprise	Workgroups	Desktop
Knowledge Management Field	<p>For the Enterprise and Workgroup versions, via the Administrator's Tool an organization can modify the label of this field.</p> <p>For the desktop version this functionality is available under User Preferences.</p>	X	X	X
ktuser	Password is changeable and the user does not require sysAdmin privileges.	X	X	
Login	Supports active directory single log-in.	X	X	
New Buttons	<p>Added previous/next ←, → screen buttons to the top of the screen</p> <p>Print button</p> <p>On the Initiate screen added easy access buttons to existing features:</p> <ul style="list-style-type: none"> ➤ Notepad ➤ Keyword Management ➤ User Defined Fields ➤ Action Items ➤ Record Properties 	X	X	X
New Feature Button	On the Initiate screen added easy access button for Custom Process Fields feature.	X		



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Module	Changes	Applies To		
		Enterprise	Workgroups	Desktop
Open	Add folder capability was added to the tree view. On the Initiate screen a user can select a pre-defined folder to store process records. Folders are defined in the Administrator's Tool for the Enterprise and Workgroup versions and in User Preferences for the Desktop version.	X	X	X
People List	Separated People List person name into first, middle and last for each of searching and sorting.	X	X	X
People List and Groups	<p>Separated People List person name into first, middle and last for each of searching and sorting.</p> <p>Corrected problem overriding initial person within the people list if the Add button wasn't activated prior to entering the new person's information.</p> <p>More accurately reflect users within a group; the Everyone Group has been renamed to "eThink User" and contains only those individuals who have access to eThink. The Non-eThink User group contains only those individuals who are not licensed eThink users.</p>	X	X	X



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Module	Changes	Applies To		
		Enterprise	Workgroups	Desktop
Non-eThink Users	Through the Administrator's Tool, the administrator can now pre-populate the People List with Non-eThink Users. These individuals will default to the Non-eThink Users Group.	X	X	
Performance Improvements	Copy process has been optimized. Splash screens removed. IDE configuration changed. Delphi optimization & debug information unchecked to improve the performance.	X	X	X
Potential Opportunity Analysis	No process related changes	X	X	X
Potential Problem Analysis	No process related changes	X	X	X
PowerPoint Export	Expanded export capability. Users have the ability to specify which data sections they want to export based upon fields unique to the eThink process record. Modified to include DA multiple best choice selections.	X	X	X
Problem Analysis	The Test Most Probable Cause screen may be dismissed without testing additional causes.	X	X	X



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Module	Changes	Applies To		
		Enterprise	Workgroups	Desktop
Reports	<p>Reports are accessible from the Print button or Tools->Reports menu.</p> <p>Expanded reporting capability. Users have the ability to specify which data sections they want to export based upon fields unique to the eThink process record and report type selected.</p> <p>Corrected DA Detailed Report, No Go alternative do not show in the section title "Making Selection".</p> <p>DA reports updated to include multiple best choice selections.</p> <p>Reports are now independent of database names.</p> <p>User defined and custom fields added to detail reports.</p> <p>Action summaries added to reports. Ad-hoc actions are now included.</p> <p>Modified Action Tracker report. Ad-hoc actions are included.</p> <p>Resolved blank pages printing.</p> <p>Added timestamp.</p>	X	X	X



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Module	Changes	Applies To		
		Enterprise	Workgroups	Desktop
Spell Checker	Replaced spell check functionality with an improved tool allowing custom and personal dictionaries.	X	X	X
Situation Appraisal	Corrected insert separate concerns linking to a random concern. Clarified field labels for clarified concerns.	X	X	X
System Help	Resolved printing of all subtopics under Preferences and eThink. Updated copyright notice.	X	X	X
Team Allocation	Insert Team Member button was renamed to Team Allocation and now appears at the top of the Initiate Screen. Now users can enter multiple team members via designed button functionality. Detailed information about the team member is easily viewed by clicking the new User Details button.	X	X	X
Tools Menu	New features added: <ul style="list-style-type: none"> ➤ Export to Excel ➤ Custom Process Fields 	X	X- excluding Custom Process Fields	X- excluding Custom Process Fields
User Preferences	Separate user's name into first, middle and last for each of searching and sorting. Added the ability to	X	X	X



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		Applies To		
Module	Changes	Enterprise	Workgroups	Desktop
	<p>change the system default mail server and authentication and the ability to restore system defaults.</p> <p>Users can change their own passwords.</p>			

eThink ADMINISTRATOR TOOL CHANGES FROM V1.3.2 TO V2.0 (Available with Enterprise and Workgroups)

		Applies To	
Module	Change	Enterprise	Workgroups
Data	Added Data feature to sort	X	X
Delete Process Records	Added the ability to delete process records by right clicking on the bottom window of Users and Records.	X	X
Delete Users	Users not associated with any processes can be deleted. If a user is a member of a team or has completed actions	X	
Deactivating Users	Deactivating a user will send emails to all process owners who assigned Actions to deactivated user.	X	
Query	Search and retrieve information to manage the use of eThink through the new query feature. Results can be exported to Excel® for further analysis, viewed	X	X



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Module	Change	Applies To	
		Enterprise	Workgroups
	online or printed.		
Performance	Updates only modified data to increase performance.	X	X
Right-click Functionality	Added right-click functionality for New, Delete & User Properties	X	
Security Groups	Allow maintenance of security groups restricting access to eThink records based upon group assignments. Enabled during Database Installation.	X	X
SysAdmin	SysAdmin replaced with Security Admin and Database Owner (DBO)	X	X
System Preferences	<p>The following system preferences have been added:</p> <ul style="list-style-type: none"> ➤ Custom Process Fields to allow organization to set process type specific field for their own use. ➤ Folder designation for users to store their process records in pre-defined folders. ➤ Maintain standard team member roles and expertise. Users can assign roles and expertise to team member 	X	



Module	Change	Applies To	
		Enterprise	Workgroups
	<p>while they are on the Initiate screen.</p> <ul style="list-style-type: none"> ➤ Set the default SMTP host and authentication type. ➤ Rename the Knowledge Management code field based upon organization need. 		
Update User Group	Via an import update users by security group to add an additional layer of security. Note this feature does not allow you to create new security groups or users, they must be first entered via the Administrator's tool.	X	X
Users and Groups	<p>Expanded user and group searching and editing capabilities. Sort users by type. Administrators are displayed as red icons.</p> <p>Add, change and delete non-eThink Users and convert non-eThink Users to eThink users.</p> <p>Separate user's name into first, middle and last for each of searching and sorting.</p> <p>Sample Owner and Process Owner no longer display in list.</p>	X	X