

ANALYTIC TROUBLESHOOTING

(Bilingual Delivery)

Root Cause Analysis & Risk Assessment for Technicians & Operators (Manufacturing)

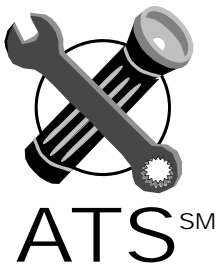
BENEFITS

RAPID RESULTS :

Workers at APT, a food-packaging company, left an ATS workshop and solved an eight-year-old problem, resulting in annual savings of \$1.3 million.

CUT COSTS :

A fiber manufacturer used ATS to reduce structural fixed costs by 15% in 12 months.



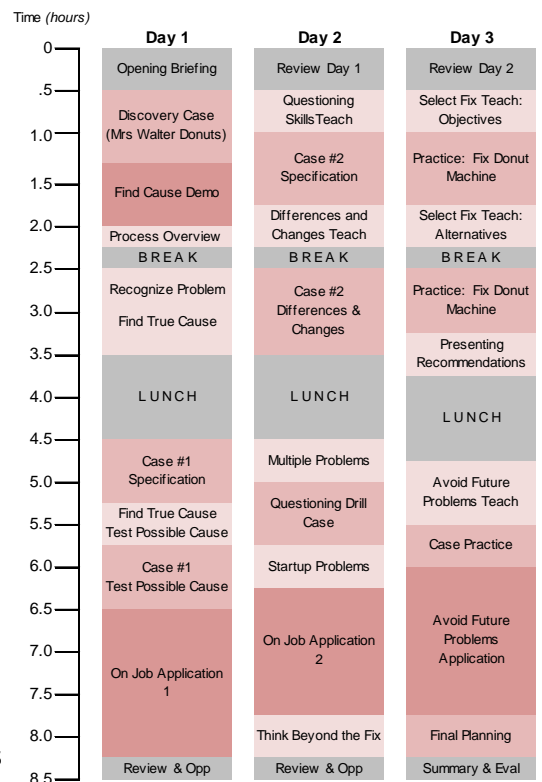
WORKSHOP DESCRIPTION

Find root cause and take action with speed and accuracy. During this 3-day workshop, you learn to differentiate between types of problems, ask focused, probing questions, and find, test and confirm true cause before undertaking expensive fixes. Additional key concepts include balancing risk before fixing a problem, examining other areas that could be similarly affected, planning the implementation of actions, and preparing for the unexpected.

The KT approach to root cause analysis provides a logical framework that supports Statistical Process Control, Lean Manufacturing, Six Sigma, Total Productive Maintenance, self-managed work teams, and other programs. Over 70% of the workshop is spent on application and case study practice to ensure that you can apply your new skills at work.

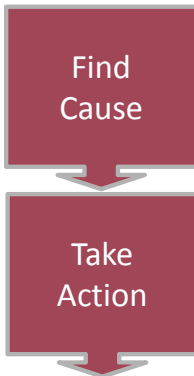
WHO SHOULD ATTEND

Anyone working in a production environment will benefit from this workshop.



WHAT YOU WILL LEARN

This program focuses on two fundamental skill areas:



- Find Cause includes prioritizing problems, describing them in detail, and identifying and testing possible causes.
- Good troubleshooters ask focused, probing questions to gather just the information they need. Before expensive repairs are tried, the true cause is tested and confirmed.
- Take Action focuses on selecting the best fix and then thinking beyond the fix to avoid future problems.
- Good troubleshooters think about goals, find smart alternatives, and balance risks before implementing a fix.

2010 Schedule

Mar. 1 - Mar. 3, 2010	Malaysia
May. 24 - May. 26, 2010	Singapore
Sep. 27 - Sep. 29, 2010	Malaysia
Nov. 1 - Nov. 3, 2010	Singapore

Workshop Hours are 9:00 am to 5:30 pm
Dress is business casual



Singapore

+65-62566492
kt-singapore@kepner-tregoe.com

Malaysia

+60-3- 76609128 to 9
kt-malaysia@kepner-tregoe.com

Thailand

+66-2-2740646 to 8
kt-thailand@kepner-tregoe.com

REGISTER ONLINE AT WWW.KEPNER-TREGOE.COM/WORKSHOPS